

2024

ANNUAL REPORT



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Mission Statement

The purpose of the Jackson Police Department is to provide the citizens of the Community of Jackson with the state-of-the art law enforcement services in a timely manner: to serve all citizens with the highest degree of professionalism, respect, integrity, and courtesy: to provide emergency response, patrol, and investigation services in a manner to protect the innocent, convict the guilty, and maximize the safety of our streets and neighborhoods.



Message from Chief Humphreys

To the Residents, Partners, and Members of Our Community,
As Chief of Police, it is my privilege to present the Jackson Police Department's Annual Report and reflect on our accomplishments, challenges, and continued commitment to public safety throughout 2024.

This past year, our department remained steadfast in our mission to serve and protect with professionalism, integrity, and dedication. Every call for service, patrol, investigation, and community interaction is an opportunity to build trust and strengthen the bond between our officers and the citizens of Jackson.

Our officers responded to over 19,000 calls for service in 2024, demonstrating not only the growing demands of our community but also the high level of commitment our team brings each day. Through proactive policing, community engagement, and partnership with local agencies, we've worked to keep crime rates low and maintain the safe, welcoming environment Jackson is known for.

We've made progress on several key initiatives:

- **Enhanced Community Policing Initiatives:** We continued our efforts to build relationships with neighborhoods, schools, and local businesses. Events like National Night Out, drive thru trick or treating event, our community Christmas drive and participating in SALT (senior and lawman together) events brought officers and residents together in meaningful ways.
- **Officer Training & Development:** Our department emphasized ongoing training in areas such as de-escalation, crisis response, active threats in our schools and community and mental health awareness to ensure our team is equipped to serve all members of the community effectively and compassionately.
- **Officer Wellness:** Recognizing the demanding nature of our work, we launched initiatives to support the physical and mental health of our officers.
- **Youth Engagement:** Our School Resource Officers and community programs worked closely with students and educators, promoting safety and positive relationships with law enforcement.

We are proud of the progress we've made, but we are also aware of the work that lies ahead. In the coming year, we will continue focusing on officer recruitment and retention, expanding community outreach, and continuing our standards that support transparency and accountability.

To the men and women of the Jackson Police Department—thank you for your hard work, professionalism, and service. Your dedication is the foundation of our success.

To the citizens of Jackson—thank you for your trust, support, and partnership. Together, we will continue making Jackson a safe and thriving place to live, work, and raise a family.

Respectfully,

A handwritten signature in black ink, appearing to read "James Humphreys".

Chief of Police
Jackson Police Department

Organizational Values

The mission of our department is to provide the citizens of the community of Jackson with state-of-the art law enforcement services in a timely and efficient manner, to serve all citizens with the highest degrees of professionalism, respect, integrity, and courtesy; to provide emergency response, patrol, and investigation services in a manner designed to protect the innocent, convict the guilty, and maximize the safety of our streets and neighborhoods in the City of Jackson.

In the accomplishment of our mission, we depend upon a partnership among citizens, elected officials and City employees.

Toward that end, we adopt the following as our organizational values, which are our beliefs that guide this Organization and its members.

- I. HUMAN LIFE
- II. INTEGRITY
- III. PROBLEM SOLVING
- IV. PROFESSIONALISM
- V. ACCOUNTABILITY
- VI. CONSTITUTION and LAWS
- VII. COOPERATION

I. The Jackson Police Department shall protect HUMAN LIFE and property. We shall be in partnership with the community of Jackson in policing activities and maintenance of the quality of community life.

The Police are public safety professionals who serve as the community's key resource regarding problems of crime, citizen protection, and the quality and protection of life. The protection of life is a profound duty, which constitutes a heavy responsibility entrusted to each officer.

The Police Department and community must share equally the responsibility for developing a safe and orderly environment. We believe a lawful society is a matter of individual responsibility. In reaching these goals, the Police Department must allow the community, access to law enforcement operations and policy-making decisions.

II. The Jackson Police Department believes INTEGRITY is the basis for community trust.

The Jackson Police Department promotes honesty above all. Loyalty to our department and profession are an important part of our values, but in order to maintain community trust we must promote honesty with our values, as expressed in our standards such as our mission, code of ethics and standards of conduct.

Organizational Values Continued

III. The Jackson Police Department believes in **PROBLEM SOLVING**. We are most effective when we help identify and solve community problems.

The department's primary focus is crime prevention. However, we are public servants ready to serve and help the community with all problems within the limits of our sworn duties. The Police Department is committed to move aggressively toward the arrest and prosecution of the perpetrator of any crime and resolution to community problems.

IV. The Jackson Police Department values the spirit of **PROFESSIONALISM**.

The Police Department expects, and will demand that an individual officer's conduct, appearance, and demeanor always reflect a professional attitude and that an equal enforcement of the law be applied toward all citizens. A professional attitude should be free of personal bias and should reflect a commitment to the department and community. As a Police Department, we encourage and support professional and personal growth through training and education.

V. The Jackson Police Department believes in **ACCOUNTABILITY**.

The Police Department expects individual responsibility in our community and from our members as well. Our members shall accept full responsibility for their attitudes, behaviors, and the results of their behaviors on duty as well as off duty. Those of us that wish to hold the honor of a public position and enjoy the privileges of public trust.

Share the responsibility of conducting ourselves in a manner that does not bring public image or trust into question.

VI. The Jackson Police Department will uphold the **CONSTITUTION** of **LAWS**.

The Jackson Police Department will provide equal service to all through impartial administration and adhering to the principles of fundamental fairness. The safeguarding of individual rights and freedoms afforded our citizens by the Constitution, Missouri Statutes, and Municipal Ordinances will be upheld.

VII. The Jackson Police Department values **COOPERATION**.

The nature of public safety work requires a partnership among citizens, other members, elected officials, City employees and other agencies. The Police department needs to have this good working relationship in order to deliver lawful, effective, efficient, and safe services. The Jackson Police Department believes that the safe delivery of public services requires a coordinated effort of all members and public service agencies.

2024 Accomplishments

- Completed our compliance reviews for reaccredited status with the Commission on Accreditation for Law Enforcement Agencies (CALEA).
- Conducted active shooter training with all officers using the MACTAC system for encountering active shooters on October 25th utilizing Jackson Middle School.
- School Resource Officers conducted ALICE training with the schools and staff regarding active shooter training.
- Conducted active shooter scenarios and training with Connection Point Church in Jackson.
- Completion of Firearms Simulator Training through MIRMA for all officers.
- The department participated in many of our community related events in 2024 and plans are still on for having the annual community Christmas drive and a special drive thru trick or treat event.
- All Officers are in compliance with meeting the yearly 24-hour standard for POST (continued education) through 2024 and completed all MIRMA required training.
- Successful application for the MODOT Highway Safety Grant for overtime and equipment to work hazardous violations, and DWI's. Approx. \$13,000.00 applied for and received for traffic enforcement.
- Continued our grant for bulletproof vests through the Dept. of Justice totaling over \$15,655.00 through 2024-2026.
- Obtained \$11,634.00 grant through MIRMA for an in-car video camera system, jail security cameras, and body worn cameras.
- Applied for FLOCK LPR cameras through state funded grant opportunity.
- Assigned Sara Boone to K9 program. Completed all training and certifications to utilize and care for K9 Riggs.
- Successful JPD Golf Tournament. We received over \$6,000.00 in donations.
- Successful completion of our National Drug Take Back program through the DEA. Over 210 lbs. of old prescription medication were collected and properly destroyed.
- The department hosted a four-day leadership seminar in which all department supervisors attended.
- The department also hosted a five-day cellular technology and forensics investigation course. Department investigators attended the course.

CY2025 Goals and Objectives

- Attend Commission hearing in July in Little Rock, AR. for approval for reaccredited status with the Commission on Accreditation for law Enforcement Agencies in 2025.
- Annual mental wellness check for all officers.
- New in-car camera program through Axon or Digital Ally.
- New Taser X program through Axon.
- Complete assigned patrol car program.
- Flock camera program through state grant.
- New improved weapons system for special response team.
- Discussions to add seventh SRO to R2 School District.
- Discussions for new K9 dedicated to our School District
- Conduct more training with the SROs on ALICE and active shooter with the schools through Life Safety Strategies, Inc.
- Conduct active shooter training with officers using the MACTAC approach and full practical training twice a year.
- Continue Bulletproof Vest Program/Grant funded in 2024.
- Work with MIRMA on additional grants.
- Continue POST and MIRMA training requirements through the new Virtual Academy on-line training program.
- Continue use of grant funded overtime through Highway Safety to work traffic enforcement.



Capital Purchases for 2024

VEHICLES:

Patrol Vehicles (2)	\$147,000.00
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CAPITAL EQUIPMENT:

Computers (3)	\$3,100.00
Body Cameras (28)	\$27,145.00
Bolo Wraps (2)	\$5,200.00
K9 Training	\$7,500.00
Flock Cameras (5)	\$27,000.00

Grants for 2024

Department of Justice Bulletproof Vest Grant:	\$11,340.00
Missouri Highway Safety Grant:	\$13,055.00
MIRMA	\$9,000.00

Officers Ratio Per Capita

*City Population 15,929

Missouri Average Officers per 1,000 Residents 2.60**

Jackson Police Officers per 1,000 Residents 1.94

* Data provided by US Census Bureau 2020

Officers Per Capita Compared to other Agencies

Cape Girardeau Officers per 1,000 Residents 1.47**

Poplar Bluff Officers per 1,000 Residents 2.60**

Perryville Officers per 1,000 Residents 2.48**

Data provided by City-Data.com ** = per 2021 Data

Command Staff



Chief James Humphreys



Asst. Chief Alex Broch



Capt. Tony Henson

Administrative Division



Admin Asst. Rachel Coleman



Corporal Rick Whitaker

Criminal Investigations Division



Lt. Toby Freeman



Detective Jon Jensen



Detective Austin Reed

Road Division



Lt. Neil Reitenbach



Sgt. Jason Wilhelm



Sgt. Pablo Sanchez



Sgt. Jake Hanna



Sgt. Ethan Dambach



Cpl. Sara Boone



Cpl. Tyler Slinkard



Officer Carl Kurtz



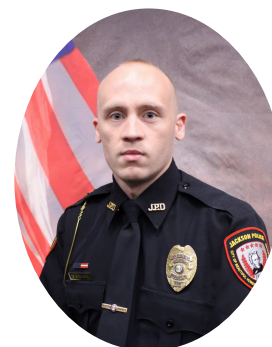
Officer Dillon Davis



Officer Reece Scherer



Officer Ridge Redfairn



Officer Whitten Stoverink



Officer Thomas Parker



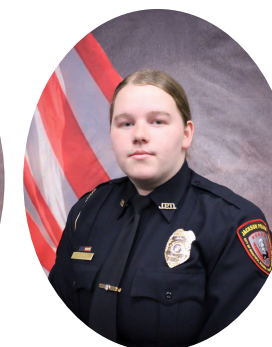
Officer Zach Boyer



Officer Aaron McElrath



Officer Michael Shy



Officer Mariah Barton



Officer Kirsten Durrow



Officer Kim Shuck



K9 Riggs

School Resource Officers



Sgt. Chad Ludwig



Officer Ron Styer



Officer Tim Lester



Officer Megan Houseman

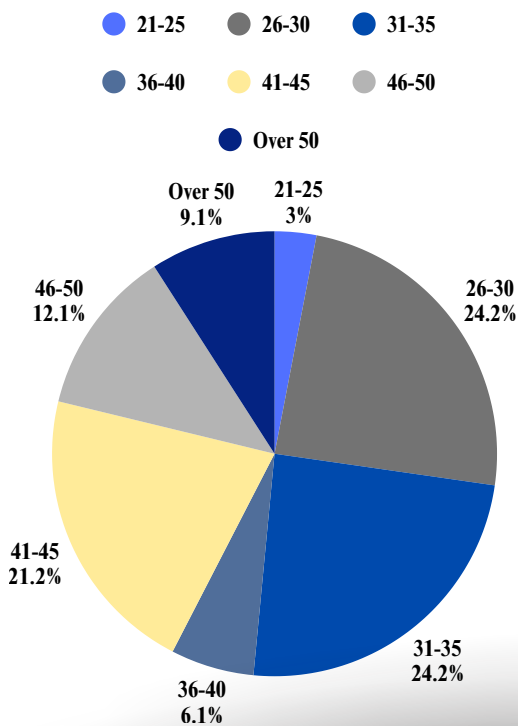


Officer Cody Polley

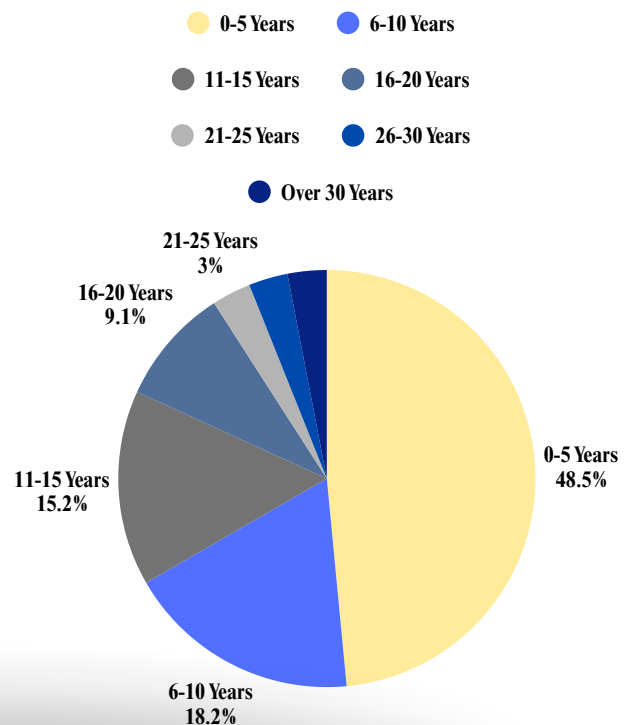


Officer Danny Brosnan

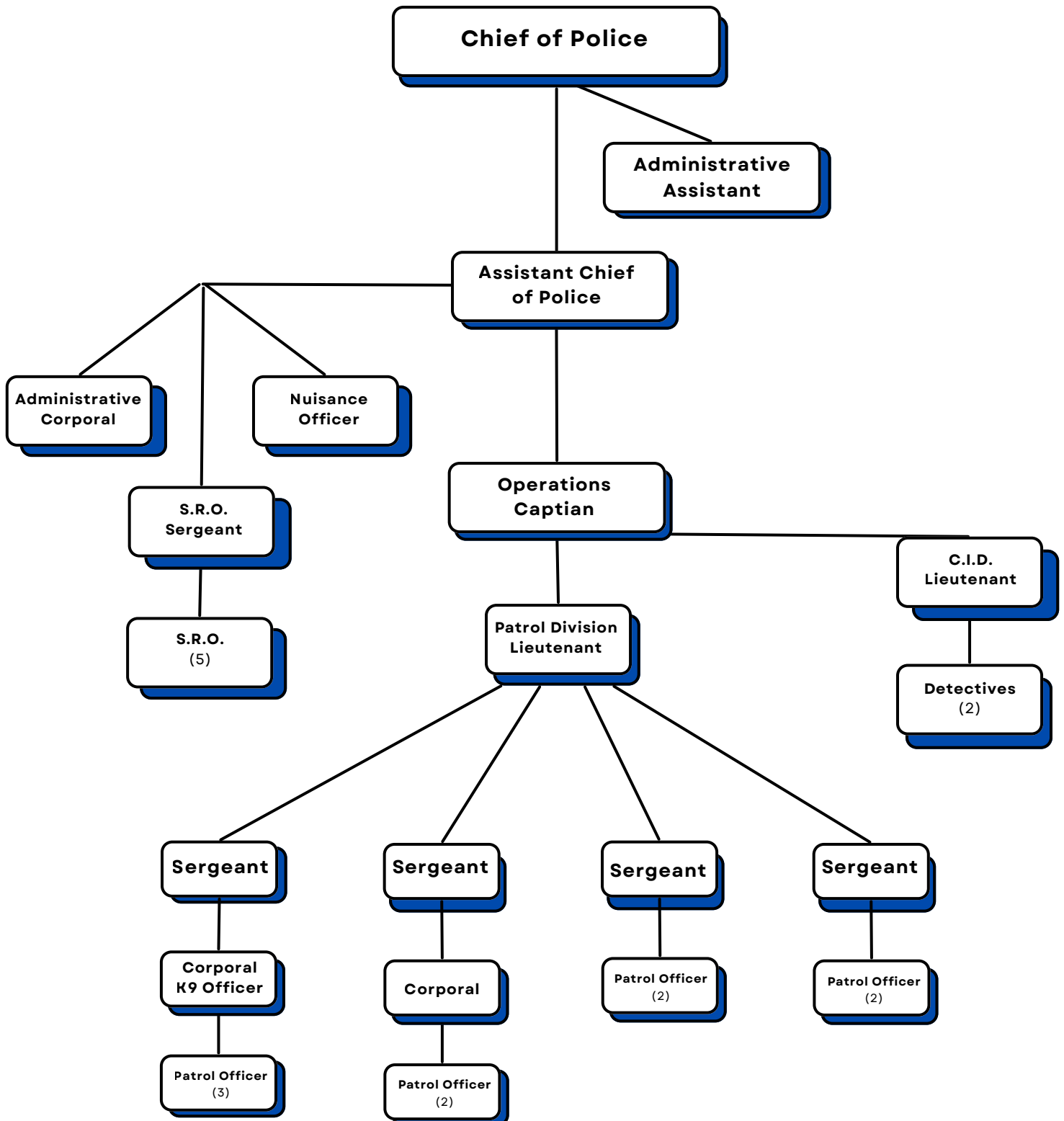
Age of Officers



Years of Service



Jackson Police Department Organizational Structure



Training

Jackson officers and administrative personnel attended a wide variety of continuing education training, to include: De-Escalation and Minimizing Use of Force; Racial Profiling; Anti-Bias Policing; Ethics; Dealing with the Mentally Ill; Active Shooters and a variety of other topics. All commissioned personnel were required to attend in-service training on use of force; maintain certification in lethal and non-lethal weapons, firearms, electronic control device (Taser), and oleoresin capsicum spray (pepper spray).

The Jackson Police Department is committed to obtaining the best possible continuing education and training for our personnel. Jackson Police Department staff received 1,537.5 hours of training in 2024. These numbers do not include Field Training performed with new employees. In order for a police officer to remain licensed by the State of Missouri, they must complete a minimum of 24 hours of continuing education through the Missouri Peace Officers Standards and Training Program (POST) every year. Jackson Police Officers received an amount of training, which greatly exceeded the state requirement to maintain their peace officer license as required by the Missouri (P.O.S.T.).



Social Media

Social media is one of the best mediums for providing quick, reliable information to our community and visitors. It also allows us to provide additional transparency and educate our community on crime and safety, as well as crime prevention efforts. Social Media is part of the overall communication strategy for the Jackson Police Department. Social media also allows our citizens to submit tips privately regarding active investigations.

The Jackson Police Department currently utilizes: Facebook, X (Twitter), Instagram, and Nextdoor. Those four social media platforms reach over 17,000 people. Please go to our social media sites and like our pages. Facebook @Jacksonmissouripd, Twitter @Jacksonmopd, Instagram at jacksonmissouripolice and Nextdoor at Nextdoor.com

School Resource Officers School Year 2023-2024

The School Resource Officer (SRO) Program is a nationally accepted program involving the placement of law enforcement officers within the educational environment. Each officer is involved in a variety of functions aimed at prevention. In addition to being an active high profile law enforcement officer, the SRO is a resource for students, parents, teachers, and administration regarding law issues.

Another duty for the SRO is being a link to other service agencies that provide preventive and counseling services within the school district. Working hand-in-hand with the principal in each school, the SRO assists with solutions to problems afflicting today's school age children.

The SRO is a proactive approach to deal with the pressures that today's youth finds itself having to confront. This includes the use of alcohol, drugs, and tobacco, along with peer pressure. These issues are not solely in the schools, but exist in the community as well. The approach of addressing these issues only in the school, or only in the community, has not been completely effective. Traditionally, police and schools did not interact until one called upon the other.

Jackson Police Department have six School Resource Officers assigned to the Jackson R-2 Public Schools. Sergeant Chad Ludwig & Officer Ron Styer are assigned to Jackson High School. Officer Megan Houseman is assigned to Jackson Jr. High School & West Lane Elementary. Officer Tim Lester is assigned to Jackson Middle School. Officer Danny Brosnan is assigned to South Elementary & Orchard Elementary. Officer Cody Polley is assigned to North Elementary & East Elementary.

Jackson's School Resource Officers are certified SROs through the National Association of School Resource Officers.

OUR REACH, OUR IMPACT WHERE WE SERVE

The Jackson Police Department has jurisdiction within the city limits of Jackson, Missouri, covering an area of approximately 10.96 square miles. JPD is responsible for enforcing local, state, and federal laws, ensuring public safety, and providing emergency response services to residents, businesses, and visitors.

While JPD’s primary jurisdiction is within Jackson city limits, officers may collaborate with the Cape Girardeau County Sheriff’s Office, Missouri State Highway Patrol, Cape Girardeau Police Department, and other regional agencies when necessary for mutual aid or cases extending beyond city boundaries.



PROACTIVE POLICING VS. REACTIVE POLICING

Aspect	Proactive Policing	Reactive Policing
Approach	Prevents crime before it happens	Responds after crime occurs
Focus	Community engagement & deterrence	Emergency response & investigation
Benefits	Reduces crime, builds trust	Handles crime effectively after they happen
Challenges	Resource-intensive	Doesn't prevent crime, can strain resources

Calls for Service

Police calls for service are calls the department received from a person(s) requesting an officer, escorts, alarms, notifying our office of an issue, 911 calls (both hang-ups and actual calls) that an Officer was dispatched to and a report was taken or any incident an Officer is involved in. In 2024, the Jackson Police Department had 19,913 calls for service.

Traffic Crashes

There were 344 motor vehicle crash reports prepared during 2024. These crashes do not include private property crashes. Of those 344 there were 66 injury crashes with 98 people being injured in those crashes and 0 fatality was reported.

·Fatal Crashes	0
·Injury Crashes	65
·Non-Injury Crashes	279

2024 Crashes reported by (Road Maintenance)

·State.....	178
·Municipal.....	165

Economic Loss to Community Due to Motor Vehicle Crashes

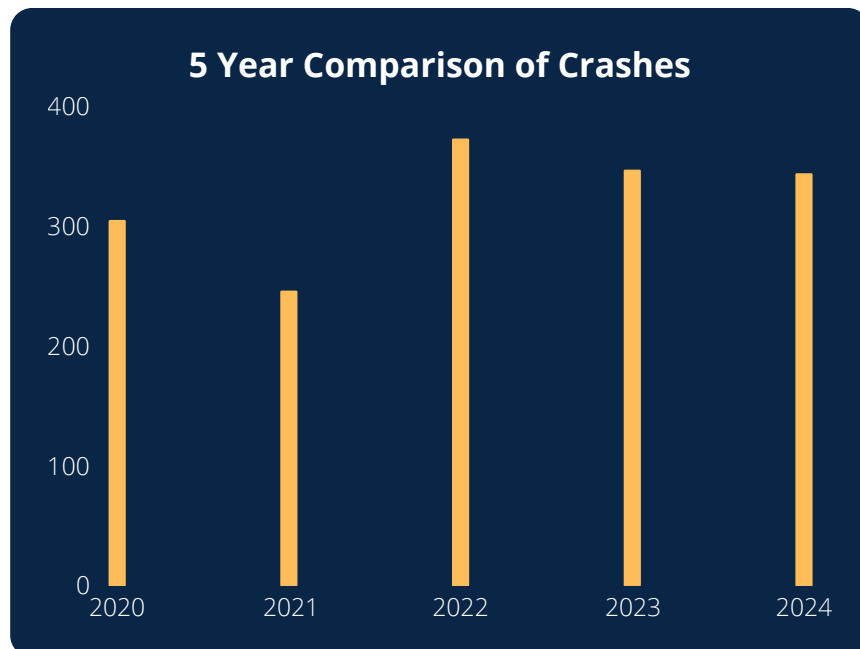
Economic cost may be used by the community to state or estimate the economic impact of motor vehicle crashes that occurred in Jackson in a given time period. It is a measure of productivity lost and expenses incurred because of crashes.

Economic cost is derived from the National Safety Council, “Estimating the cost of unintentional injuries, 2019”. In 2024 the Economic loss to the Community due to 346 motor vehicle crashes that occurred on roadways was (excludes Private Property crashes) was \$10,931,200.00.

In 2024 there were 4 crashes involving pedestrians.

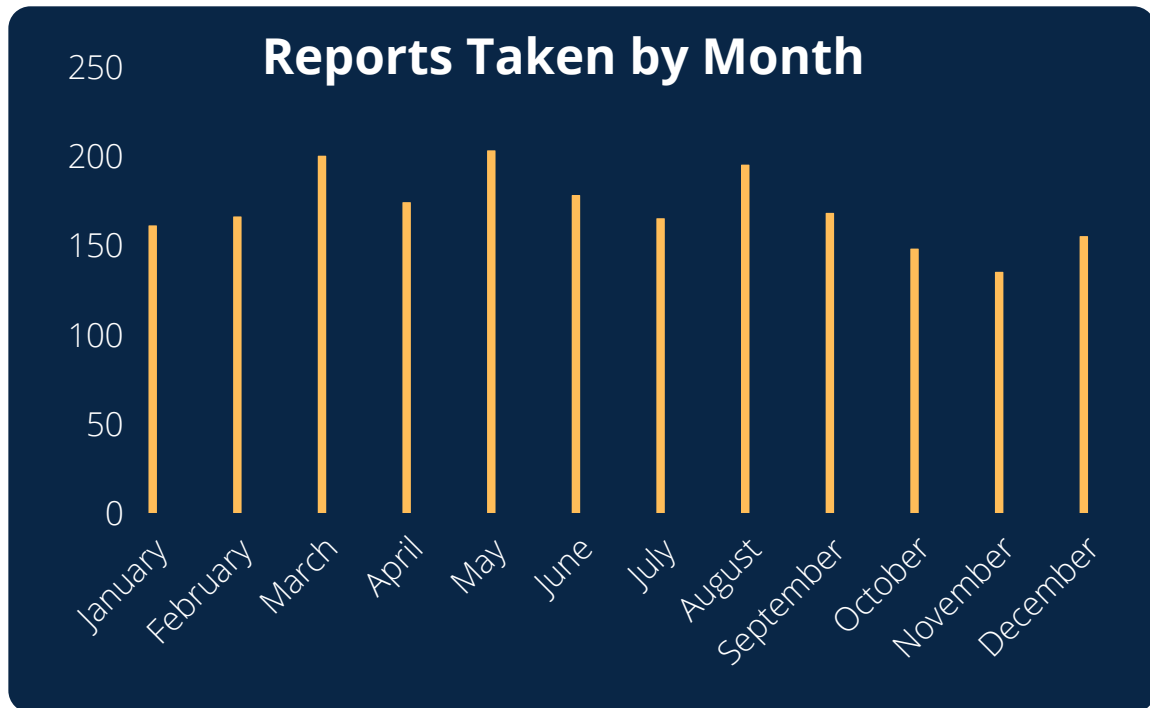
Top 10 Crash Locations for 2024

1. E. Jackson Blvd & Donna Dr	13
2. E. Jackson Blvd & K Land Dr	11
3. E. Jackson Blvd & Walton Dr	10
4. E. Jackson Blvd & S Old Orchard Rd	8
5. E. Jackson Blvd & S Shawnee Blvd	7
6. E. Jackson Blvd & Kimbel Ln	6
7. E. Jackson Blvd & Brittany Dr	5
8. E Jackson Blvd & Blanche St	5
9. W Jackson Blvd & Lee Ave	4
10. E. Jackson Blvd & Greenway Dr	4



Written Reports

Officers prepared 2,048 original reports. This excludes pre-printed forms used to document vehicle tows, booking sheets, vehicle stops (racial profiling) reports, vacation security home checks, or interdepartmental memorandum, etc.



Traffic Enforcement

Police Officers are regularly instructed with reference to when, where, and how traffic crashes are occurring. This is determined by analysis of several factors including data from problem areas, traffic crashes, citizen complaints, officer observation and random monitoring. Officers are directed to solicit and encourage driver understanding and compliance in a joint effort to reduce traffic crashes. Officers use radar as a tool in helping to reduce traffic crashes by making drivers more aware of their speed, subsequently slowing vehicles down.

Traffic Enforcement Continued

Traffic Violation Totals

Hazardous Moving Violation	346
Non-Hazardous Violations	347
Parking Violations	4
Seatbelt Violations	33
Traffic Tickets Total	730

These totals include both city and state violations.

The Jackson Police Department stopped a total of 4,960 vehicles during 2024.

Breakdown of Total Stops



39 % of drivers stopped were Jackson residents.



61 % of drivers stopped were non-Jackson residents.

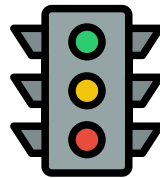
Common Reasons for Traffic Stops



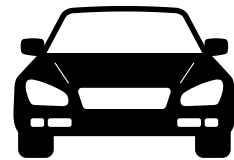
SPEED



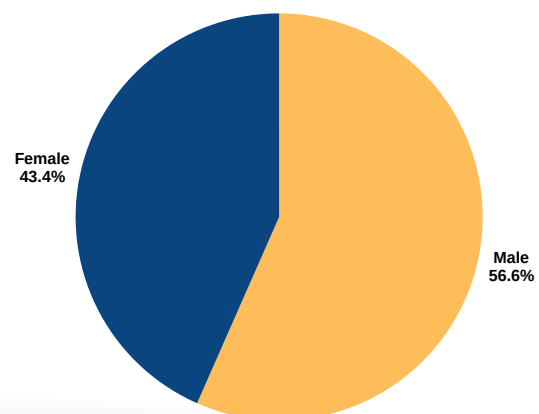
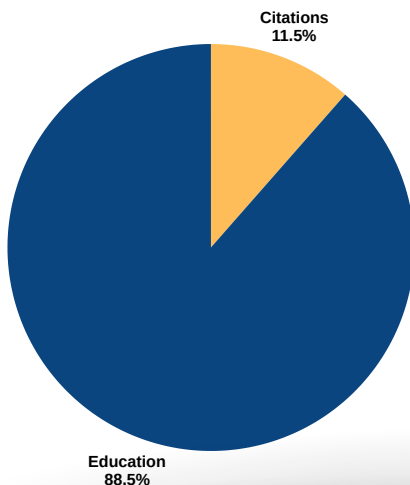
**LICENSE
VIOLATIONS**



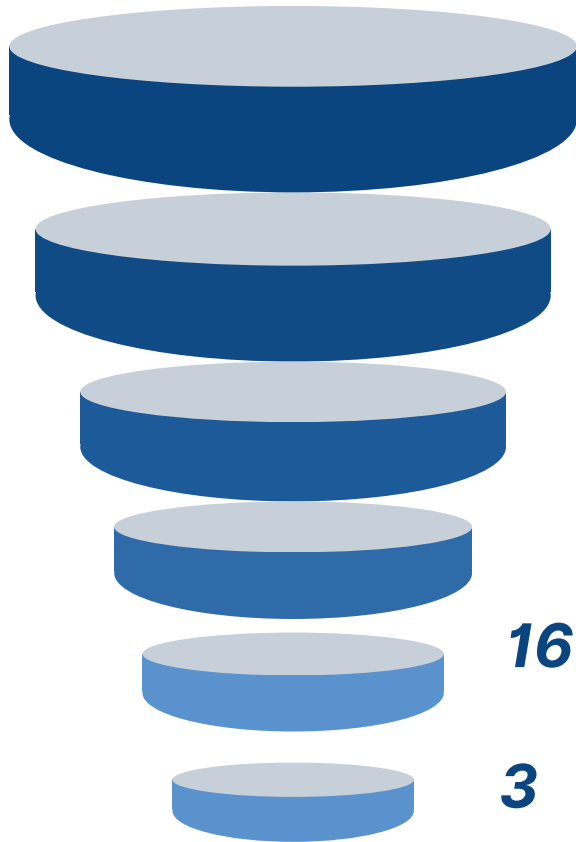
**MOVING
VIOLATIONS**



**EQUIPMENT
VIOLATIONS**



2024 Racial Profile Report



4461 White

364 Black

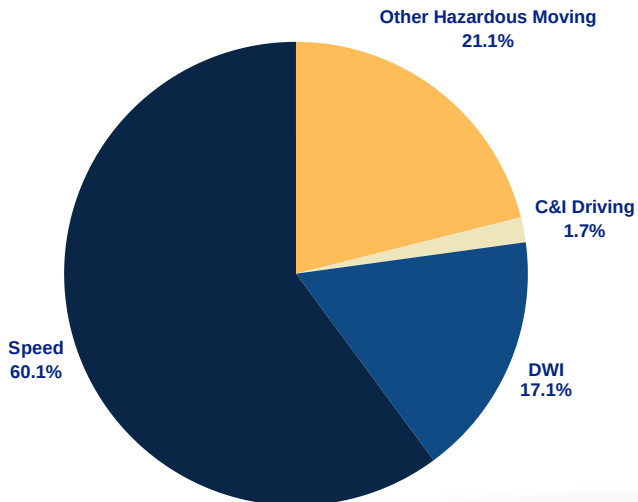
81 Hispanic

35 Asian

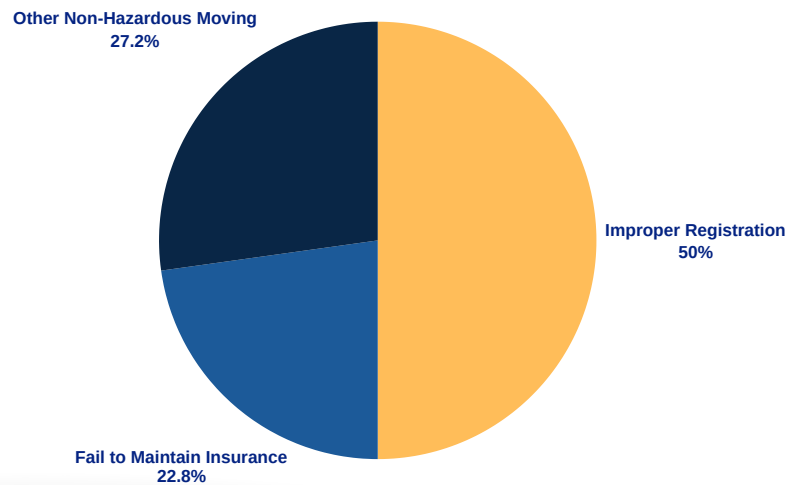
16 Other

3 American Indian

Hazardous Moving Violations



Non-Hazardous Moving Violations



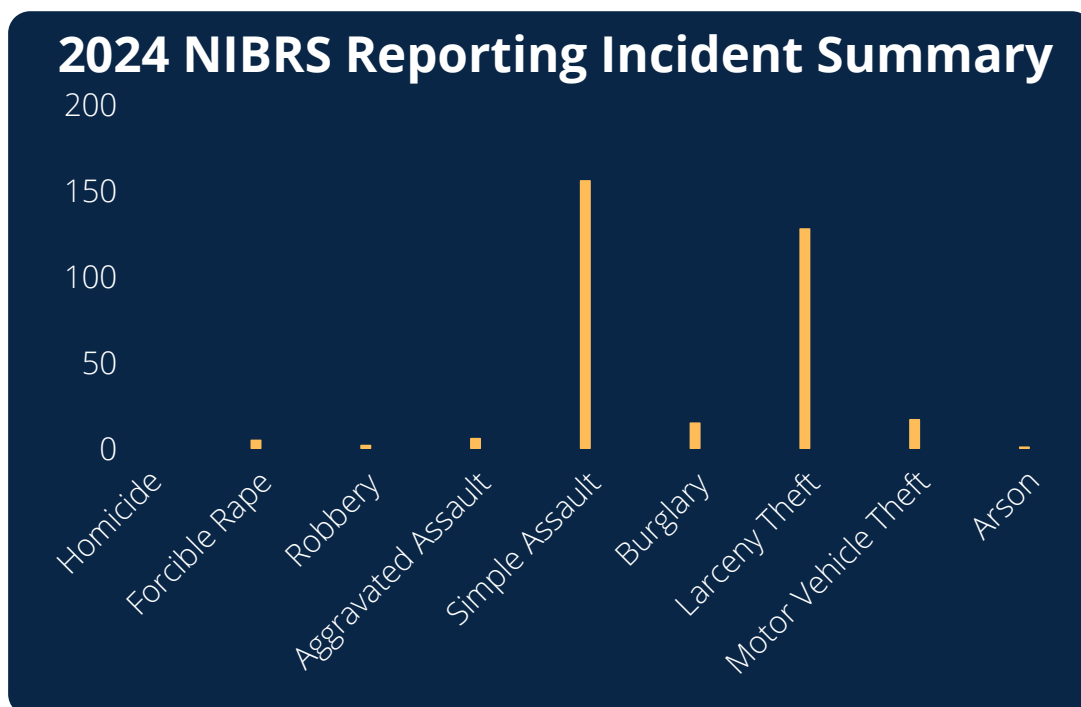
National Incident-Based Reports (NIBRS)

Each month, law enforcement agencies submit information to the Federal Bureau of Investigations (FBI) on the number of Group A offenses which become known to them, those offenses cleared by arrest or exceptional means, and the age, sex, and race of persons arrested for each of the offenses.

In addition, law enforcement agencies submit information to the FBI on the arrest of Group B incidents. The National Incident-Based Reporting System (NIBRS) program collects data about offenses in order to measure the level and scope of crime occurring throughout the nation. The program's founders chose 62 offenses because they are serious crimes, they occur with regularity in all areas of the country, and they are likely to be reported to police.

NIBRS is an indispensable tool in the war against crime because it is capable of producing detailed, accurate, and meaningful data. When used to its full potential, NIBRS identifies with precision when and where crime takes place, what form it takes, and characteristics of its victims and perpetrators.

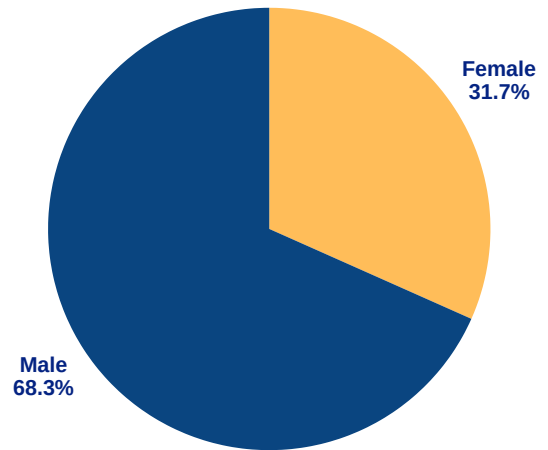
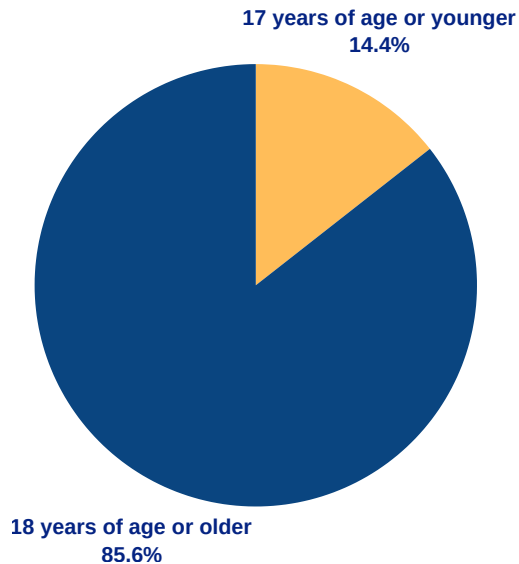
With this information, law enforcement can better define the resources needed to address crime, and use those resources in the most efficient and effective manner.



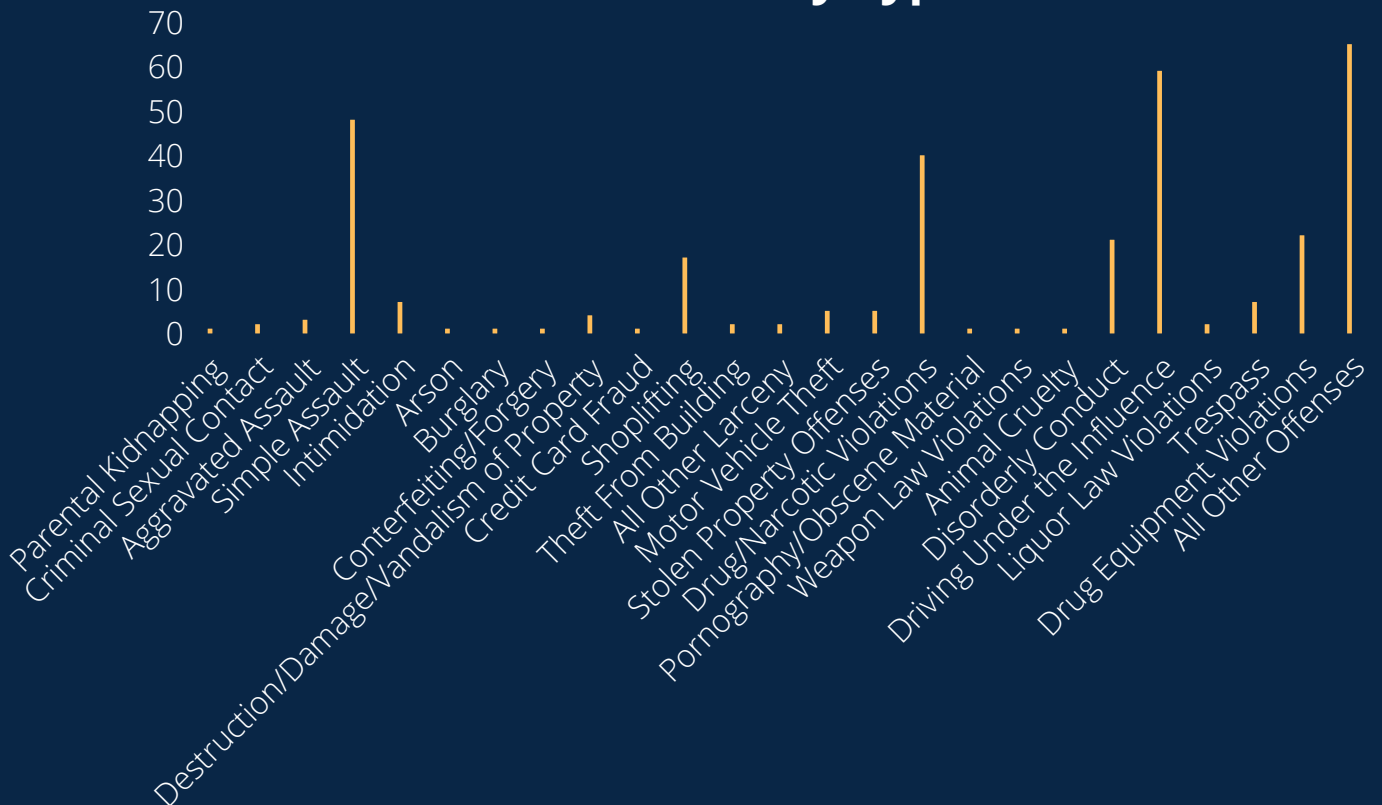
2024 Criminal Arrest

In 2024 there were 319 Criminal Arrests

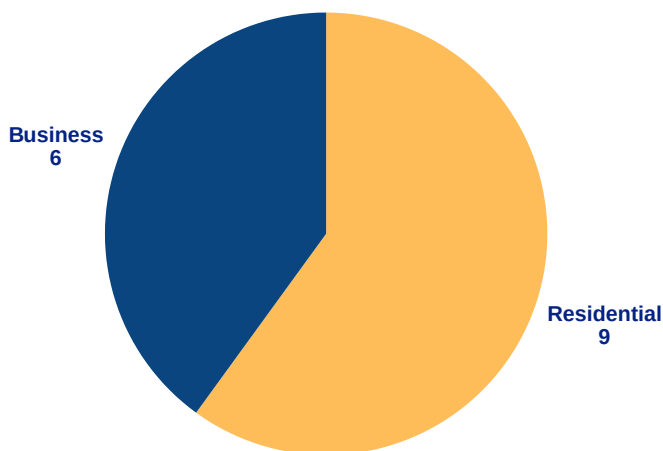
Below is breakdown of arrests by age, gender and type.



Criminal Arrest by Type



2024 Burglaries



Domestic Violence

2024 total number of domestic violence reports: 102

These are incidents between persons who are, or who have been in a continuing social relationship of a romantic nature with the victim or related by blood, or not married but presently residing together or who have resided together in the past.

Domestic Violence reports have increased 17.24 % from 2023.

Law Enforcement Officers Assaulted

In 2024 there were no Officers assaulted.

Use of Firearms

All Jackson Officers conducted firearms training and qualified with their duty weapons in 2024. The firearms training/qualifications included duty weapons, off-duty weapons, and AR-15 patrol rifles. Officers also go through MILO Simulator training, which is a use of force/firearms training simulator. During 2024 there were no officer involved shootings.

Major Case Squad

Jackson Police Department is a member of the Cape Girardeau/Bollinger County Major Case Squad (MCS) and has officers trained and assigned as investigators. These officers participate in all schooling and training programs of the MCS Investigators. The Major Case Squad was formed in 1983. The Squad combines the best criminal investigators from all local law enforcement agencies into one (1) organized unit. The mission of the MCS is that it will assist in providing an expeditious solution to the more serious types of crime, including murder, aggravated assault, robbery, rape, burglary, and others of a magnitude constituting a county threat. The Major Case Squad allows local law enforcement agencies to pool investigative resources and manpower in an efficient and effective manner to provide the type of saturation investigation often essential in solving major crimes.

All law enforcement officials in Cape Girardeau/Bollinger County agree that the formation of the Major Case Squad was the best thing to happen to law enforcement in Southeast Missouri in many decades. Although, the personnel has changed over the years, the Major Case Squad continues to reflect the best and the brightest criminal investigators in Southeast Missouri.

During 2024, the Major Case Squad was activated four (4) times for the Cape Girardeau Police Department.

Audits Performed by Outside Agencies

In 2024 the department was audited by the Missouri Department of Transportation (MoDOT). This audit audited the Missouri Highway Safety Grant money the department received from MoDOT. These grants are used for DWI overtime projects, hazardous moving violations and Occupant Protection Projects. The department was found to be in compliance by MODOT.

In May 2024 the Jackson Police Department was audited by the Missouri State Highway Patrol Criminal Record and Identification Division for Quality Assurance review for National Incident Based Reporting System (NIBRS) and a compliance review with standards for National Crime Information Center (N.C.I.C.) and Missouri Uniform Law Enforcement Systems (M.U.L.E.S.). The department was found to be compliance with all standards.

2024 Internal Affairs/Officer Complaints:

Number of Cases	Sustained	Exonerated	Unfounded
1	1	0	0

2024 Employment Background Investigations	2
2024 Grievances Filed:	0
2024 Employee Corrective Actions:	18
2024 Employee Commendations:	5
2024 Use of Force Incidents & Command Reviews:	0

Special Events 2024

Throughout the year, officers are required to work special events additional to their regular assigned duties. Manpower for these events can be one or more officers depending on the event. The event can last a minimum of two hours to five hours a night for a week time. During 2024 officers worked the following events.

Spring Drug Take Back Event
S.A.L.T. Law Enforcement Memorial
Jackson 4th of July Celebration
Jackson Homecomers
Fall Drug Take Back Event
Band Festival Parade
SEMO District Fair
Community Safety Event in Jackson Park
National Night Out
S.A.L.T. Senior Information Day
Jackson Touch-A-Truck
Oktoberfest
Jackson Police Halloween Drive-thru
Veteran's Day Parade
Christmas Parade
S.A.L.T. Christmas Party for Seniors
Jackson Police Community Christmas Drive

And other special programs at the request of the citizens



New Hires



Officer Dillon Davis



Officer Zach Boyer



Awards



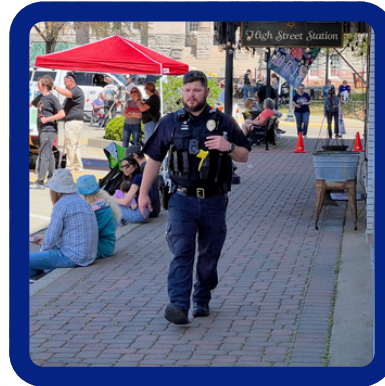
**Officer of the Year
Officer Aaron McElrath**

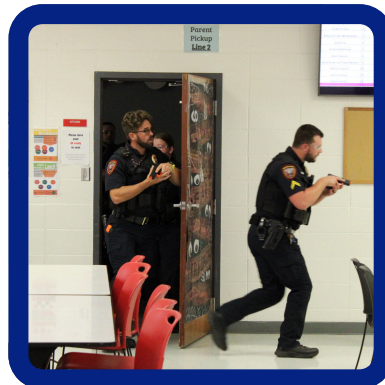
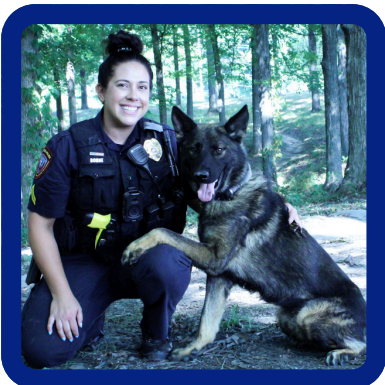


**Robert L. "Red" Clifton
Award of Excellence
Detective Austin Reed**



**Chief's Award of Excellence
Captain Tony Henson**







Jackson Police Department

202 W. Jackson Blvd • Jackson, MO 63755 • (573) 243-3151

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